

Shari's Restaurants Cuts Labor Costs Thanks to TMx Labor Solution



INTEGRATED LABOR MANAGEMENT SYSTEM

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Savings Accelerate Go-live Schedule at 100 Site Restaurant Chain

MINNEAPOLIS—May 18, 2009—TimeManagement Corporation, a labor management solution provider, today announced that Shari's Restaurants is experiencing significant cost savings since implementing the latest version of the TMx enterprise labor management solution.

Founded in 1978 in Hermiston, Oregon, Shari's was founded on the idea that guests should be satisfied by talented and caring employees who take pride in serving quality food. The concept paid off; today, Shari's has 4,500 employees and is the largest full-service restaurant chain in the Pacific Northwest.

Shari's Restaurants began experiencing reduced labor costs within several weeks of the first sites going live in November of 2008. "Very soon, managers at other sites started demanding that the TMx system be installed as soon as possible, so Shari's accelerated the implementation schedule and all sites were live in less than 45 days."

The TMx technology was chosen over other web-based solutions because of its strong back-office functionality and its proven ability to reduce labor costs. "Before, our restaurant managers spent hours and hours every three months manually preparing a master schedule," says Shari's Vice President of Information Technology Tom Matson. "Schedules are now done weekly in about 15 minutes, which allows us to adjust to traffic trends and schedule properly to our corporate guide hours, saving considerably on overtime costs." In addition, managers have been able to adopt the new technology quickly. Matson adds, "The field's response has been that this was the easiest technology ever rolled out."

"The Shari's team truly embraced the benefits of the TMx solutions, from IT to Operations to HR. Everyone did their part to make this a success," says Jeff Imm, vice president of sales and marketing at TimeManagement. "It also appears from Shari's third-party online customer surveys that TMx also has had a significant impact on positive customer results since it was deployed, adding to the overall return on the investment."

About TimeManagement Corporation

TimeManagement Corporation (www.timemgmt.com) offers labor management solutions that assist over 5,500 hospitality operators by improving the efficiency and productivity of their workforce. TMx labor management solutions include performance-based scheduling, dynamic labor forecasting, embedded workflow for employee hiring, multiple time capture solutions and seamless integration to numerous POS, PMS and payroll systems.

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